

भारतीय विदेश व्यापार संस्थान

(मानित विश्वविद्यालय)

INDIAN INSTITUTE OF FOREIGN TRADE

(DEEMED TO BE UNIVERSITY)

(AN AUTONOMOUS INSTITUTE OF MINISTRY OF COMMERCE & INDUSTRY)



बी-21, कुतुब इन्स्टीट्यूशनल एरिया नई दिल्ली-110016

B-21, Qutab Institutional Area, New Delhi-110016 Phone: 0091-11-39147200, 39147201, 39147202 Fax: 0091-11-39147214, Website: www.iift.ac.in

CORRIGENDUM TO TENDER

Ref No.: Admin.1(21)/ILL/2023-24, dated: 01/11/2023

PROCUREMENT AND COMMISSIONING OF 500 MBPS INTERNET LEASE LINE (ILL) SERVICES THROUGH FIBRE CABLE AT IIFT, NEW DELHI

Ref No.: Admin.1(21)/ILL/2023-24-Corrigendum5

13th December, 2023

QUERIES FROM BIDDERS ON ABOVE TENDER AND IT'S CLARIFICATIONS

Further to Tender Ref No.: Admin.1(21)/ILL/2023-24, dated: 01/11/2023 with CPP Tender ID No. 2023_IIFT_732677_1 published by Indian Institute of Foreign Trade, New Delhi. Since the Institute has received queries, the Corrigendum is hereby issued as follows:

Sr. No.	Page No	Clause No.	Existing Clause	Query / Clarification	Clarifications from IIFT
1.	5	Bid Security / EMD	The bidder shall furnish the bid security / EMD through NEFT/RTGS/DD in favour of "Indian Institute of Foreign Trade	As per Public Procurement Policy and attached Office Memorandum of Finance Department, Bidder should submit the EMD in form of Bank Guarantee / Demand Draft / NEFT. Request you to kindly allow EMD submission inform of bank Guarantee also.	No change, as per tender document.
2.	6	Section -1, Sr. No. 18	Minimum Contract Period is one year, which may be extended on mutually agreed terms and conditions. However, if the services are found not to be satisfactory, the contract may be discontinued by giving 30 days' notice period by IIFT, New Delhi.	Please confirm the contract can be extended for how long time/period.	Maximum upto three (03) years subject to satisfactory services.

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3.	4	4 (c)	Work experience: Experience (in the format attached as Annexure – A) of having successfully completed similar works during the last 3 years ending previous day of last date of submission of tenders as detailed below:	Kindly remove Annexure A from the requirement of the eligibility criteria as it will take minimum 45 to 60 days to get such certificate from any reputed private or government client. There may be possibility client may not agree to sign the certificate as the given format. Hence it will not be possible to provide such certificate.	No change, as per tender document. However, even the certificate in client's format will be considered.
4.	NA	NA	Bid Submission	Kindly confirm of the bid submission is physcial or online?	Physical submission. Kindly, refer Tender Document Clause 7 page no. 5
5.	5	8	Date & Time of Submission of Tender: 10.11.2023 at 11:30 am.	As you are aware these are Diwali Festival Season, people are on leave. Hence request minimum extension of 3 weeks in the submission of bid. Also please keep time of submission as second half as its Monday and 11:30 is very early on Monday to recah with all documents. Suggested Clause is: "01 Dec 2023 at 04:00 pm".	Extended till 19.12.2023 by 03:00 PM
6.	3	SECTION –	NOTICE INVITING TENDER (NIT)	Request you to kindly confirm if the delivery and installation is IIFT Bhawan, B-21, Qutab Institutional Area, New Delhi – 110016	Yes
7.	10	Annexure – A	Client Certificate regarding performance of vendor	Request you to kindly consider the work completion or performance certificate on customer's letterhead.	Certificate in client's format will be considered.
8.	5	Submission of Tender	Submission of Tender	Request you to kindly confirm if the submission is online at www.eprocure.gov.in/epublis h/app portal or it is a physical submission	Physical submission. Kindly, refer Tender Document Clause 7 page no. 5
9.	NA	Additional Clause	NA	Request you to kindly allow Sub-contracting/ sub-letting	No Change, as per tender document.
10.	NA	Additional Clause	NA	Request you to kindly provide the contact number of concerned person for the purpose of carrying out feasibility	As per tender document.

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11.	3	SECTION -	NOTICE INVITING TENDER (NIT)	Request you to kindly extend the last date of submission of tender to 10 more working days as we need to carry out the feasibility, prepare the documentation, EMD / Tender Fee etc.	Extended till 19.12.2023 by 03:00 PM
12.	5	Submission of Tender Section – 1, Clause 8	Date & Time of Submission of Tender: 10.11.2023 at 11:30 am.	Tender submission date of 10 th Nov. 2023 is too short for participation, we need to conduct physical site survey to estimate the fiber feasibility and cost involved which demands 4-5 working days to complete.	Extended till 19.12.2023 by 03:00 PM
13.	4	Bid Security / EMD Section – 1, Clause 4.2	Bid Security / EMD	TATA being large corporate, we have centralized finance team for the release of BG/EMD amount for tender submission which warrant for 1 week time.	Extended till 19.12.2023 by 03:00 PM
14.	9	Sr. No. 4	Last Mile connectivity Media: Ring Fiber / Redundant Copper	Please confirm if fiber last mile is required in Ring from 2 different path.	Last Mile Connectivity: Yes.
15.	NA	Additional scope	NA	Kindly confirm the no. of IPV4 requirement	NA.
16.	NA	Additional Pre- qualification criteria	NA	Request you to kindly ask below pre-qualification criteria from bidder to get the quality and national service provider who can give the better service: 1. Ask NLD license from bidder. 2. Domestic backbone on fiber till international gateway 3. Ask local office in Delhi-NCR with support staff 4. Request you to ask for ISO 9001 for Internet, DDoS Protection, ISO 27001 certification for NOC, Internet Services, IT Security	No change, as per tender document.

17.	8	SECTION – 3 SCOPE OF WORK AND TECHNICA L BID	Any CPE device required shall have to be provided by the ISP for which no additional charges shall be paid by IIFT	Need Clarity on following: 1. Whether IIFT will provide CPE router alongwith GE WAN port for terminating Internet link from bidder 2. Whether IIFT will provide Network rack space approx 3U in existing IFT rack for mounting bidder network devices required for link delivery? 3. Whether IIFT will provide UPS Power approx 100W in Server room for powering bidder network devices 4. Earthing need to be provided by IIFT.	Yes for all four queries.
18.	NA	Additional Clause	NA	Request you to kindly confirm if Router/ Networking Accessories has to be provided by buyer or seller	IIFT has a Router. The IInk needs to be terminated at the IIFT's Router.
19.	3	Notice Inviting Tender (NIT) Clause 2.0	Time for Commissioning Services: 15 days.	We also like to bring to your notice that 15 days of delivery timeliness is also not practically possible to meet for new service providers.	Time for Commissioning Services: 30 days.
20.	3	Notice Inviting Tender (NIT) Clause 2.0	Time for Commissioning Services: 15 days.	Delivery within 15 days can only be achieved by existing service providers, hence we request for 30-45 days of timelines for delivery of ILL services.	Time for Commissioning Services: 30 days.

This has the approval of the Competent Authority.

(Hoijahat Baite) Section Officer (Gen. Admin.) Room No. 522(B)